

P P SAVANI UNIVERSITY

Second Semester of MBA Examination

May 2022

SLMB7200 Organization Behaviour

28.05.2022, Saturday

Time: 09:00 a.m. To 11:30 a.m.

Maximum Marks: 60

Instructions:

1. The question paper comprises of two sections.
2. Section I and II must be attempted in same answer sheets.
3. Make suitable assumptions and draw neat figures wherever required.
4. Use of scientific calculator is allowed.

SECTION - I

- Q - 1 Answer the Following: [05]
- (i) Efficiency
 - (ii) Organization
 - (iii) Liasion
 - (iv) Deviant workplace behaviour
 - (v) Generation Z
 - (vi) Personality
 - (vii) Full form of MBTI
- Q - 2 (a) Explain the disciplines contributing to the OB field. [05]
- Q - 2 (b) Explain emotions and moods. [05]
- OR
- Q - 2 (a) Explain OB model in brief. [05]
- Q - 2 (b) Explain challenges and opportunities for OB. [05]
- Q - 3 (a) Short note on Public Company. [05]
- Q - 3 (b) Short note on values. [05]
- OR
- Q - 3 (a) List down major job attitudes and explain any 2 of your choice. [05]
- Q - 3 (b) Explain Operant Conditioning. [05]
- Q - 4 Attempt any one. [05]
- (i) The big five personality model
 - (ii) Classical conditioning

SECTION - II

- Q - 1 Answer the Following: [05]
- (i) Sub culture
 - (ii) Motivation
 - (iii) Halo effect
 - (iv) Work team
 - (v) Functional conflict
 - (vi) Coercive power
 - (vii) Political behaviour
- Q - 2 (a) Explain Herzberg's two factor theory of motivation. [05]
- Q - 2 (b) Describe process of group formation. [05]
- OR
- Q - 2 (a) Explain leadership and any two theories of leadership. [05]
- Q - 2 (b) Elucidate perception process. [05]
- Q - 3 (a) Describe role of power and politics in organization behaviour. [05]
- Q - 3 (b) Compare strong and weak culture. [05]
- OR

- Q - 3 (a)** Explain conflict resolution techniques. **[05]**
- Q - 3 (b)** Why change management is important in today's scenario? Clarify. **[05]**
- Q - 4** Attempt any one/two. **[05]**
- (i) Sources of stress.
- (ii) Negotiation process